

I cannot confirm my email address

1. Open the platform using Google Chrome in incognito mode
2. Clear your browsing data – cache and cookies. To do this, please press CTRL + SHIFT + DELETE, choose the period ALL and then click CLEAN. Afterwards, please restart the page and see if there have been any changes. The complete procedure is described [here](#). You may also try to use another browser or another device.
3. Request a verification e-mail once again.
4. Check your spam folder in your e-mail box.

If it does not help, please contact our Support Team via LiveChat and provide our specialists with the screenshots of an error (if any)