

What to do if bank card declined on IqOption?

I have problems depositing via card

Use your computer to deposit and it should work right away!

Clear temporary internet files (cache and cookies) from your browser. To do this, press CTRL+SHIFT+DELETE, choose the time period ALL, and select the option to clean. Refresh the page and see if anything changed. For complete instructions, see [here](#). You can also try using a different browser or a different device.

Deposits might be declined if you entered the wrong 3-D Secure code (the one-time confirmation code sent by the bank). Did you get a code via SMS message from your bank? Please contact your bank if you didn't get one.

This might happen if the "country" field is empty in your information. In this case, the system doesn't know what payment method to offer, because available methods differ by country. Enter your country of residence and try again.

Some deposits might be declined by your bank if they have restrictions on international payments. Please contact your bank and check this information on their side.

You are always welcome to make deposits from an e-wallet instead.

We support the following: [Skrill](#), [Neteller](#), [Webmoney](#)

You can easily register with any of them online for free, and then use your bank card to add money to the e-wallet.